

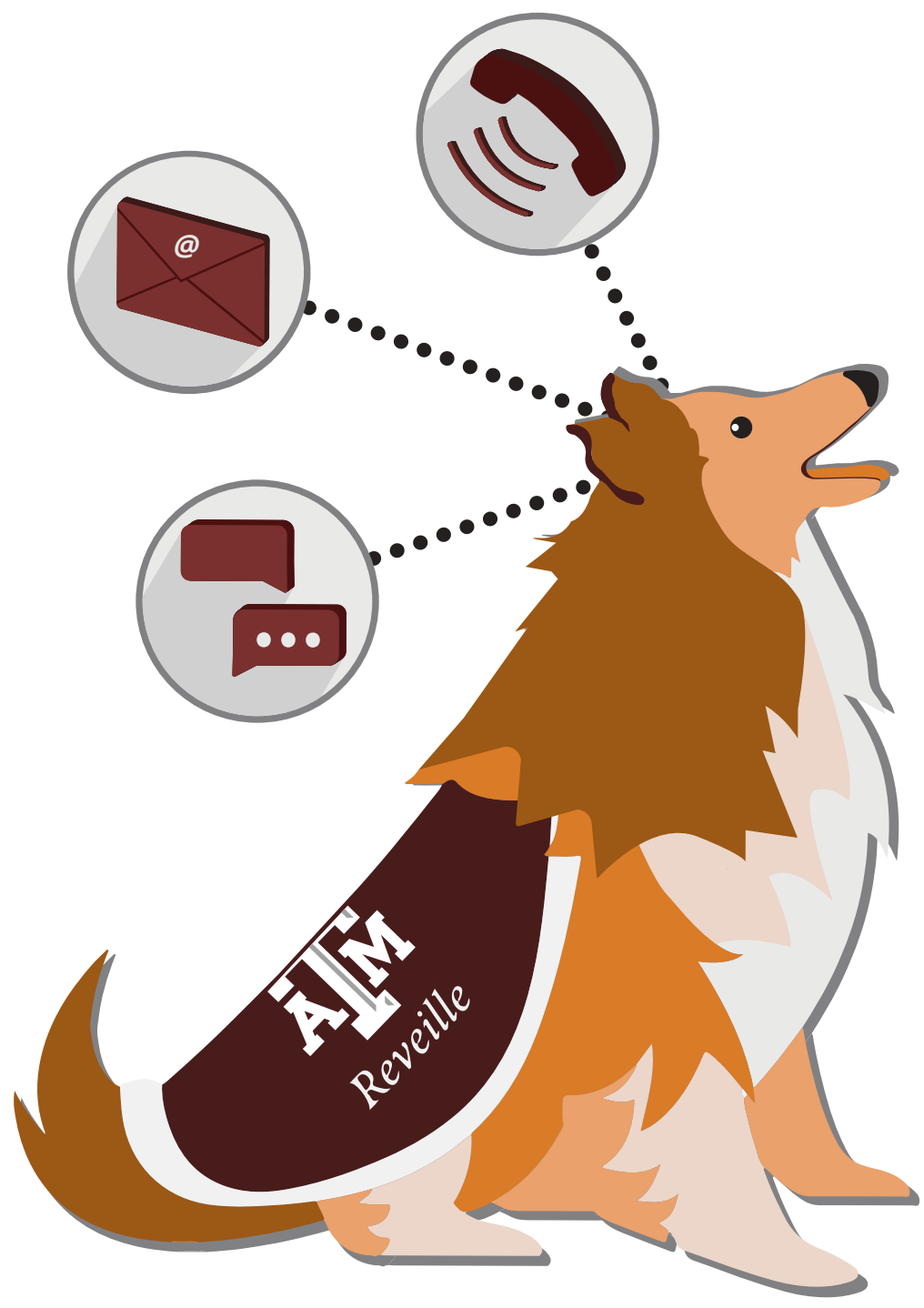
# ANNOUNCING:

# 24/7

## CANVAS SUPPORT FOR A&M FACULTY AND STUDENTS!



TX.AG/TRAININGSUPPORT



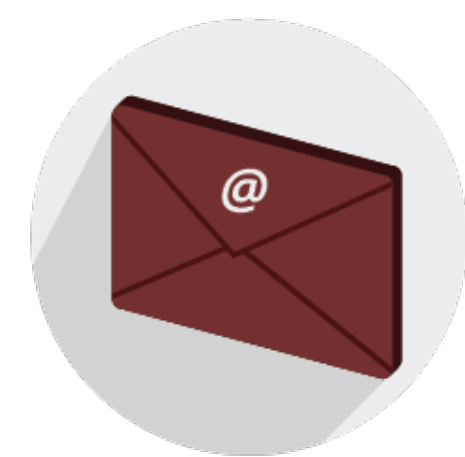
### PHONE

**PREVIOUS PROCESS**  
YOU USED TO:

Call the Office for Academic Innovation at (979) 458-3417 between M – F, 8 A.M– 5 P.M.

**NEW & IMPROVED PROCESS!**  
NOW, YOU WILL:

Call **Canvas Support 24/7/365**  
Faculty and Teaching Staff: **(877) 875-9232**  
Students: **(877) 354-4821**



### EMAIL

Email the Office for Academic Innovation at [aihelp@tamu.edu](mailto:aihelp@tamu.edu)

Email **Canvas Support** at [support@instructure.com](mailto:support@instructure.com)



### CHAT

*Chat feature previously not available*

Chat with **Canvas Support 24/7/365**

*Use the Chat feature for faster response times to your questions*

*Any inquiries previously sent by emailing [aihelp@tamu.edu](mailto:aihelp@tamu.edu) or by calling (979) 458-3417 should be sent through the enhanced support channels listed above.*